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Sent: Monday, May 03, 2010 10:54 AM

To: 'D737@msn.com'; Manicone Nicolas; 'nicolasmanicone@sprint.blackberry.net'

Subject: Announcement

Dan and Nick, at 10 am CDT today, we will be announcing to the agents at the seven stations that we are reversing the decision to subcontract ground handling work. The General Managers will be addressing the issue throughout the day as agents report to work. Please feel free to share this information with your locals and business agents anytime after 10 am. Thanks, and we certainly appreciate the professional manner in which the union has tried to work through these difficult issues in the meantime.

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